FENIX

Requested Booking Policy



We appreciate your interest in dining with us at Fenix. Please note that when you submit a request for a reservation, it is not a confirmation of your booking. We will keep your details on file until the reservation date and will contact you in the event of a cancellation for your selected date and time.

If we receive a cancellation, we will contact you via phone call at least 12 hours before your chosen time to see if you would like to confirm your request as a reservation. We recommend that you provide us with the best phone number to reach you so that we can easily get in touch with you.

Please note that the confirmation of your booking is subject to availability and other factors. While we strive to accommodate all requests, we may not be able to confirm every reservation due to limited space or high demand.

For any further information or to make changes to your reservation, please contact our team directly at the site. We will do our best to assist you and provide you with a memorable dining experience at Fenix.