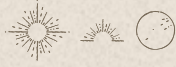


Privacy Policy



Disclosing information to third parties.

At Fenix, we collect and process your personal data for various reasons. We do this in accordance with legal bases and strive to ensure the protection of your data. Here are the ways we process your data:

If you provide your consent, we will use your name, email and telephone number for direct electronic marketing. You may choose to opt-out at any time by contacting privacy@Fenix.co.uk or by changing your preferences.

We use your information to fulfill our contractual obligations, such as booking tables, accepting payment, or purchasing gift vouchers.

To confirm your table bookings and gift voucher orders, we send you a confirmation email or text message. We do this to meet our contractual obligations to you and to remind you about your bookings.

We strive to enhance your dining experience at Fenix by using your personal data to optimise our website and service offerings.

If you consent to direct electronic marketing, we will use your personal data to personalise the types of marketing communications you receive. We collect information about allergens and dietary requirements for your safety and well-being. We may use your data in anonymised and/or aggregated form to carry out research and improve our IT systems and website. We may also share this data with third parties in an anonymised and/or aggregated form.

Fenix may review your data if we suspect that it has been provided inappropriately, unlawfully or illegally. This is to ensure that our restaurants and website are used appropriately and lawfully.