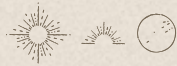


Cancellation Policy



At Fenix, we strive to provide our guests with excellent service and an exceptional dining experience. To help us manage our services effectively, we kindly request that any cancellation to your reservation be made at least 24 hours prior to the scheduled time.

In the event of a late cancellation or no-show, a charge of £20 per person will be applied to the credit card on file. Please note that tables will be held for up to 15 minutes from the time of the reservation. If you arrive after this time, your reservation may be subject to cancellation or considered a no-show, and you may be required to wait for the next available table.

We recommend that you plan to arrive on time to avoid any inconvenience or disappointment.

We look forward to welcoming you to Fenix.